

Certification of Non-Receipt
(to be completed by Customer)

Instructions: This form should only be completed if you have been instructed by a Customer Service Representative to do so. Please print this form and submit to the address listed at the bottom of this page.

Order #: _____

Customer Name: _____

Customer Address: _____

Description of Missing Item(s):

Quantity Ordered: _____ **Quantity Received:** _____ **Quantity Missing:** _____

Check statement which best describes your complaint:

- _____ Order was not received at all.
_____ Package arrived without coins.
_____ Package arrived with 1 or more coins missing.

Have there been any recent changes to your account information? Please explain.

Comments:

Customer Signature: _____ **Date:** _____

Telephone (Day): _____ **(Evening)** _____

False official statements or claims are a violation of Federal Statute and are subject to prosecution.

Please mail this form to the following address:

**UNITED STATES MINT
CUSTOMER SERVICE
ATTN: CNR
2799 REEVES ROAD
PLAINFIELD IN 46168**

**Please allow approximately 4-6 weeks for review and processing.